**Bug Report**

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| ID number | #1 |
| Name | Broken Filter Link |
| Reporter | Diarmaid Haugh |
| Submit Date | 15/07/2020 |
| Summary | The filter link which contains the ‘Sauna’ option only loads correctly sometimes. |
| URL | <https://www.booking.com/searchresults.en-gb.html?aid=304142&label=gen173nr-1FCAEoggI46AdIM1gEaGmIAQGYAQm4ARfIAQzYAQHoAQH4ARCIAgGoAgO4AovGtvgFwAIB0gIkNWJmNjI5MDAtOGJlNS00NGQxLTk1Y2MtNTYxOWJlNTdhY2I52AIG4AIB&lang=en-gb&sb=1&sb_lp=1&src=index&src_elem=sb&error_url=https%3A%2F%2Fwww.booking.com%2Findex.en-gb.html%3Faid%3D304142%3Blabel%3Dgen173nr-1FCAEoggI46AdIM1gEaGmIAQGYAQm4ARfIAQzYAQHoAQH4ARCIAgGoAgO4AovGtvgFwAIB0gIkNWJmNjI5MDAtOGJlNS00NGQxLTk1Y2MtNTYxOWJlNTdhY2I52AIG4AIB%3Bsb_price_type%3Dtotal%3Bsrpvid%3D06b5361f68f40025%26%3B&ss=Limerick%2C+Limerick+County%2C+Ireland&is_ski_area=&ssne=Limerick&ssne_untouched=Limerick&checkin_year=2020&checkin_month=10&checkin_monthday=14&checkout_year=2020&checkout_month=10&checkout_monthday=15&group_adults=2&group_children=0&no_rooms=1&b_h4u_keep_filters=&from_sf=1&search_pageview_id=71d66ac1bda60183&ac_suggestion_list_length=5&ac_suggestion_theme_list_length=0&ac_position=0&ac_langcode=en&ac_click_type=b&dest_id=-1504189&dest_type=city&place_id_lat=52.6623&place_id_lon=-8.62775&search_pageview_id=71d66ac1bda60183&search_selected=true&ss_raw=Limeric> |
| Screenshots | Located in the Github ‘Bug Report’ folder. |
| Platform | PC |
| Operating System | Windows 10 |
| Browser | Chrome |
| Severity | Medium |
| Assigned to | A Kneat Tester |
| Priority | Medium |

**Description**

After navigating to booking.com, entering the required information and clicking the ‘Search’ button, the user will be redirected to a results page. This results page contains a number of filters on the left that will affect the number of hotels displayed. One of these filters, a filter I’ve been asked to test, is behaving erratically.

This mainly happens when Chrome is running in incognito mode or when the Chrome driver is running (when testing).

At times, beneath the ‘Facilities’ filter heading (which is found by scrolling down a bit and looking on the left), instead of showing the link ‘Show more’ which will lead to a popup containing the ‘Sauna’ filter, it will show a link containing the text ‘Show all 13’. Upon clicking this link, the list will expand slightly, providing more options – none of which include ‘Sauna’.

This limited list and incorrect link prevent me from entering a ‘Sauna’ filter.

**Steps to reproduce**

> Open an Incognito window in Chrome.

> Go to booking.com.

> Enter the info provided in the Coding Challenge:

Location: Limerick

Dates: One night stay (3 months from today’s date)

Number of People: 2 adults

Room: 1 Room

> Click the search button.

> On the results page, check the bottom of the Facilities Filter section on the left, see if it says ‘Show more’ or ‘Show all 13’.

**Expected result**

The ‘Show more’ link is shown, allowing me to click it and select the ‘Sauna’ filter.

**Actual result**

The ‘Show all 13’ link is shown, preventing me from selecting the ‘Sauna’ filter.

**Notes**

This bug occurs intermittently, to observe it you may need to close your incognito window and open a new one a few times (opening a new tab in incognito does not work).

Both reloading the page and navigating back to the original booking.com search page to re-enter the information doesn’t seem to work.

**Screenshots**

Please see attached screenshots (for the side-by-side windows, normal Chrome window is on the left. Incognito window on the right). An explanation of the screenshots is as follows:

Discrepancy 1 – Same information is entered in both windows.

Discrepancy 2 – On the left, the working ‘Show more’ link, on the right, the broken ‘Show all 13’ link.

Discrepancy 3 – The ‘Show more’ button opens a popup showing over a hundred filter options – including Sauna. The ‘Show all 13’ link on the right shows thirteen filter options, none of which are ‘Sauna’.

Driver Window Facilities Filter – A shot of the Chrome driver test window with the working link.

Driver Window Facilities Filter Limited - A shot of the Chrome driver test window with the limited link.